

Chrome Battery Warranty Policy

60-Day Money-Back Guarantee for Quality Related Issues

You may return your product within 60 days of purchase to receive a FULL REFUND for items received defective upon arrival. If the reason for return is not quality-related, the customer will be responsible for the return shipping costs. Please visit www.batteryreturns.com in order to enter your order information and process your refund/replacement.

18-Month Warranty for Quality-Related Issues

Smile- we've got you! For all quality-related issues, we will issue a replacement or a refund including any shipping costs within the first 60 days of purchase. After 60 days of purchase, the customer will be eligible for a replacement only, including the costs of return shipping to fulfill our warranty. For these instances, we offer a discounted return label for purchase on our website.

Please go to www.batteryreturns.com in order to submit return.

Damaged during shipping?

Please contact us within 10 days of receiving your battery in order to receive a refund/replacement. You may also visit www.batteryreturns.com in order to enter your order information and process your refund/replacement.

Fitment Problem?

The fitment guide is intended to be just that- a guide. Like all battery suppliers, we receive this data from the battery manufacturers and cannot give any guarantee of its accuracy. Use our suggested battery as a starting point. Please use our diagrams and specifications to compare dimensions, terminal type, and polarity against your current battery once you have been given the suggested battery. Feel free to contact us if you need any assistance.

**Replacement batteries are not warrantied. The warranty will become void if the customer opens the caps or sealed the top of battery. If a battery is returned for a refund, it should not be damaged by the customer or look tampered with. We do not warrant damaged or abused batteries caused by overcharging or installation. We highly recommend proper packaging when shipping back batteries for warrantied replacements. If the battery is received back to us damaged, they will not be considered for replacement.*

When sending a package back to us, it is highly recommended that you request delivery confirmation if you are shipping with USPS. Other major carriers, such as FedEx and UPS, will provide tracking numbers for your shipment. Chrome Battery will not be held responsible for lost or returned packages. All returns must be prepaid as we do not cover the cost of return shipping charges.

We appreciate your business at Chrome Battery!!